



Virginia's "Phase Three" Re-Opening Guidelines

We are thrilled to be open to serve our visitors! Along with other Virginia vineyards, we will be operating in accordance with the Governor's "Phase Three" re-opening plan. Please see below for an overview of the policies and actions we are taking to keep our visitors and employees safe.

All 12 Ridges employees will be wearing masks. Please bring a mask with you when visiting us. Guests aged 5 years and older must wear a mask when entering inside our building for restroom use, browsing our merchandise area, and tourism section. Wearing a mask is not mandatory outside, however, please consider wearing it while in proximate distance to our employees. Staying safe will allow us to stay open!

Outdoor Seating Only

We will not be able to offer guests the indoor services of our Tasting Room. Instead, visitors will be invited to enjoy seating on our patio or may enjoy the views from our hilltop where similar distancing is required by the state. Please note, groups larger than 8 people will need to be split up when seated on our patio. Tables cannot be moved together or split apart. Additional chairs cannot be taken from other tables to accommodate parties. Guests are welcome to place Curbside Pick-Up orders in advance and enjoy on the hilltop. The maximum gathering size allowed is 25 people, which can be accommodated for on our hilltop.

Bottle Sales, Limited Tastings, and Small Bite Food Sales Only

During the "Phase Three" opening, we will offer Tastings during specific hours (please see our website) and will be selling bottles of wine. Feel free to bring your own picnic blankets or folding chairs if taking advantage of the hilltop views, where distancing will also be required. We will also be selling a selection of pre-packaged food including charcuterie, cheeses, chips, and dips. We will also be selling bottles of water and other non-alcoholic beverages.

Bathrooms

Guests will be able to use the indoor Tasting Room bathroom on a one-at-a-time basis. Patience is requested as the bathroom will be sanitized by an employee regularly. Any line to visit the bathroom will start inside, marked at six feet intervals.

Sanitation

Our employees will be wearing face masks to keep you safe and we hope that you will consider doing the same for us! We will also be sanitizing the bathroom regularly, cleaning the point of sale systems, and cleaning tables and chairs after guest use. Our menus will all be single use and discarded after each use. We have also placed hand sanitizer stations at easily identifiable locations.

Parking

We will not be running our shuttle from the parking lot to the Tasting Room. We are instead allowing guests to park up the hill nearer to the Tasting Room. Please follow the signs upon entering the property.