



## Virginia's "Phase One" Re-Opening Guidelines

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We are thrilled to be opening up to serve our visitors! Along with other Virginia vineyards, we will be operating in accordance with the Governor's "Phase One" re-opening plan. Please see below for an overview of the policies and actions we are taking to keep our visitors and employees safe.

All 12 Ridges employees will be wearing masks. If you have a mask, please consider wearing it while in proximate distance to our employees. Staying safe will allow us to stay open!

### **Outdoor Seating Only**

We will not be able to offer guests the indoor services of our Tasting Room. Instead, visitors will be invited to enjoy seating on our patio or may enjoy the views from our hilltop where similar distancing is required by the state. Guests are welcome to place Curbside Pick-Up orders in advance and enjoy on the hilltop. Please note, groups larger than 10 people will need to be split up.

### **Bottle Sales and Small Bite Food Sales Only**

During the "Phase One" opening, we will not be offering Tastings or single glass pours but will be selling bottles of wine. Feel free to bring your own picnic blankets or folding chairs if taking advantage of the hilltop views, where distancing will also be required. We will also be selling a selection of pre-packaged food including charcuterie, cheeses, chips, and dips. We will also be selling bottles of water and other non-alcoholic beverages.

### **Bathrooms**

Guests will be able to use the indoor Tasting Room bathroom on a one-at-a-time basis. Patience is requested as the bathroom will be sanitized by an employee in-between each use. Any line to visit the bathroom will start outside the Tasting Room door and waiting locations will be marked at six feet intervals.

### **Sanitation**

Our employees will be wearing face masks to keep you safe and we hope that you will consider doing the same for us! We will also be sanitizing the bathroom in-between uses, cleaning the point of sale systems after each use, and cleaning tables and chairs after guest use. Our menus will all be single use and discarded after each use. We have also placed hand sanitizer stations at easily identifiable locations.

### **Parking**

We will not be running our shuttle from the parking lot to the Tasting Room. Guests with challenged mobility may be dropped off at the Tasting Room by the driver of their vehicle, who will then need to park in the lot at the base of the hill.

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Thank you for doing your part to help a local business!

Thank you for doing your part to keep us safe!

We are thrilled to be back!